We Can Answer Your Questions About Medicare Attestation

We know you may have questions about your Medicare Attestation. We’re here to help. You can call or email us at one of our dedicated provider centers. Please make sure you select the option for your contracted status.

1. Aetna or (Aetna & Coventry) Medicare Advantage contracted plans

2. Coventry Only Medicare Advantage contracted plans

3. Dental Medicare Advantage contracted plans

1) Aetna or (Aetna & Coventry) Medicare Advantage contracted plans:

Follow these steps only for Medicare Attestation questions

1. Dial 1-800-624-0756
2. Enter your Provider ID number
3. Dial “0” or say “representative” at the prompt for patient ID number
4. Say “general question” at the prompt for patient
5. A customer service representative will answer your call

OR

You can also email us by following these steps

1. Go to Aetna.com
2. Click on “Health Care Professionals”
3. Select “Contact” on the top of the screen
4. Select “Contact us online”
5. Select “Submit a medical or behavioral health question or comment”
6. Provide the information requested, review and submit

2) Coventry Medicare Advantage contracted plans:

You can call us at 1-866-784-4916 for questions about Coventry Medicare Advantage plans.

3) Dental Medicare Advantage contracted plans:

You can call us at 1-800-451-7715 for questions about dental Medicare Advantage contracted plans.